



Vidyo®

Implementation and Remote Installation Services

Leverage Vidyo's expert technicians to deploy and implement your unique solution

Use Cases

- Deploying a globally supported cloud service
- Migrating from on-premises to a cloud solution
- Integrating a team collaboration solution into your existing network
- Migrating to new Vidyo technology such as Native WebRTC
- Optimizing the current environment and deployment

Benefits

- Communicate directly with knowledgeable Vidyo experts
- Take full advantage of all Vidyo features with proper setup and planning
- Optimize configuration for the best end user experience
- Integrate and expand Vidyo into existing IT systems and networks
- Ensure Vidyo deployment is configured properly

Business Challenge

Introducing new technology into your organization can be a daunting task. It takes time and expertise to prepare your infrastructure to successfully launch a solution without issue.

Having access to technical video experts who can evaluate your organization's infrastructure and create a custom deployment plan will save you time, money, and valuable internal resources.

Whether you need assistance with optimizing an existing installation or implementing an entirely new solution, Vidyo Deployment Services has you covered.

Vidyo Solution

With Vidyo's implementation and remote installation services, you'll have a dedicated Vidyo technician and engineer assigned to execute the installation and deployment of your company's unique solution.

Vidyo's expert technician will perform an extensive review of your company's infrastructure and provide all necessary resources to prepare the environment for installation. They will deploy, test, and provide support for troubleshooting any issues that arise, as well as offering infrastructure expansion services for installing and configuring additional Vidyo servers.

Vidyo's engineers also offer advanced configuration services for ensuring optimal configuration of the deployed system and best practice recommendations that will serve your organization well after the deployment is complete.

Anticipated Results

By leveraging Vidyo's implementation and remote installation services, your organization can expect to receive exactly the right level of support for fast, productive results that get your systems up and running without a hitch.



Implementation + Installation Service Offerings	Description
Infrastructure Expansion Services	<p>Vidyo's highly trained implementation engineers can install and configure additional Vidyo servers:</p> <ul style="list-style-type: none"> • VidyoPortal for hot stand-by • Geo-located VidyoRouters to support capacity needs • VidyoReplay NAS storage configuration • Migration from hardware • Migration from on-premises to cloud
Advanced Configuration Services	<p>Detailed audit of deployed Vidyo system settings:</p> <ul style="list-style-type: none"> • VidyoPortal hot stand-by configuration • SAML /LDAP configuration • Infrastructure review and troubleshooting • Setup of SSL/AES encryption • Configuration of router pool rules • Development of custom scripts
Vidyo Infrastructure Deployment Review	<ul style="list-style-type: none"> • Perform network assessment by reviewing bandwidth allocation, network topology, and QoS policies • Ensure proper configuration and optimization of Vidyo infrastructure • Secure Vidyo system with encryption and configuration consistent with your IT security policies • Develop system monitoring strategy for alerts and notifications so you can be proactive with issues that arise • Performing and reviewing the infrastructure backup procedures
Remote and Onsite Installation	<ul style="list-style-type: none"> • Vidyo implementation engineer will assure environment readiness • Deploy servers based on best practices and Vidyo server administration guides • Test and verify that all newly installed servers are operational • Installation will be performed with client-side resource(s) during the agreed upon maintenance window • Provide support for troubleshooting any issues that arise during the installation

To learn more about implementation and remote installation services, [please contact Vidyo today.](#)



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