

Build custom video applications with the help of Vidyo's skilled API developer advocates

# Vidyo

### **Use Cases**

 Internal Communication Hub: Custom chat, audio, and video platform for internal employee use

### • Healthcare Portal:

Telemedicine solution purposebuilt with patient and clinician experience in mind

### Banking:

Agent and customer portals with option to share documents, verify ID, and e-sign contracts

### • Call center solution:

Customer service portal with custom video API for escalating calls to video meetings

### **Benefits**

## • Custom Solution:

Design a video platform that follows the exact workflow and user experience you need for your specific use case

- Developer Advocate Support:
   Work directly with one of
   Vidyo's video API experts to
   bring your vision to life
- Free Up Valuable Resources:
   Leave the heavy lifting to
   Vidyo's team, leaving your
   developers to focus on the big
   picture

# **Business Challenge**

Designing a custom video application requires time, resources, and developer expertise. Mapping out the capabilities, workflow, and integration requirements can be overwhelming without the necessary experience.



Your company needs a way to streamline the design process and minimize the time your developers spend on implementation while still having complete control over the control ove

while still having complete control over the custom user experience and features within their solution.

# **Vidyo Solution**



With Vidyo's API development services, your company's developers are free to focus on the user experience while leaving the video communications to our experts. Vidyo's dedicated API consultation services, provided by an experienced API Developer Advocate, will help your organization build their video applications to fit the unique use case and workflow needs.

Your company will also have access to optional on-demand Vidyo.io developer training that includes code walk-through videos, key concepts, live demos, quick start guides, how-to videos, troubleshooting best practices, and more, all at an affordable rate.

# **Anticipated Results**

By leveraging Vidyo's API development services, your organization benefits from a fully integrated, custom video solution that works seamlessly with your existing solutions and provides an enterprise-grade user experience.



API Development Services Options	<b>Details</b>
Daily Services	<ul> <li>Personalized one-hour remote workshop to review application design, workflows, and integration points</li> <li>Named Developer Advocate to provide reasonable consultation and support to ensure proper implementation in the shortest possible timeframe</li> <li>Up to 8 hours of API (VidyoPlatform—Vidyo.io or VidyoConnector) consultation services</li> </ul>
Monthly Services	<ul> <li>One hour of personalized scheduled introductory training on VidyoPlatform capabilities, workflows, and APIs</li> <li>Personalized two-hours remote workshop to review application design, workflows, and integration points</li> <li>Named Developer Advocate to provide reasonable consultation and support to ensure proper implementation in the shortest possible timeframe</li> <li>Up to 40 hours of API (VidyoPlatform—Vidyo.io or VidyoConnector) consultation services</li> </ul>
Design Services	<ul> <li>One hour of personalized scheduled introductory training on VidyoPlatform capabilities, workflows, and APIs</li> <li>Personalized two-hours remote workshop to gather use case and application requirements</li> <li>Develop and document workflow, solution design including use of relevant APIs and integration points</li> <li>Personalized two-hours remote workshop to review recommended solution design and workflow</li> <li>Named Developer Advocate to provide reasonable consultation and support to ensure proper implementation in the shortest possible timeframe</li> <li>Up to 80 hours of API (VidyoPlatform—Vidyo.io or VidyoConnector) consultation services</li> </ul>

<sup>\*</sup>The hours must be used within a month, 3 months or 4 months from PO for respective daily, monthly and fixed price packages.

To get started on your custom solution, please schedule a design consultation



Web: www.vidyo.com