



Vidyo®

# Ambulatory Care

Improve Outpatient Outcomes with Video



## Use Cases

- Specialist access with or without a primary care provider (PCP)
- Remote consultations with PCP
- On-demand specialty access
- On-demand urgent care or 24/7 access

## Benefits

- Expand patient access by increasing access to specialty care, scheduled or on-demand
- Improve outcomes for chronic cases through streamlined chronic disease case management and care coordination
- Reduce emergency department use and preventable readmissions by engaging with patients in their home environment
- Improve patient satisfaction by making it easy and convenient

## Healthcare Challenge

Outpatient services are on the rise. Shifting reimbursement models, new cost structures, and regulatory changes are increasing the number of patient encounters in the ambulatory market. However, access to specialists, management of chronic disease states, unnecessary readmissions, and patient leakage are challenges that health system leaders still face, regardless of where these encounters take place.

Many health systems have implemented some form of virtual care in the inpatient setting to help them achieve the goals of reduced costs, improved outcomes, and increased patient satisfaction. And now, many of these leading health systems are turning to a virtual care strategy in the ambulatory environment as well to help them achieve these same goals and expand services.

## Vidyo Solution

For health systems considering transforming their delivery model to include ambulatory virtual care, VidyoConnect™ and vidyo.io provide an integrated approach to postoperative follow-ups, patient monitoring, on-demand specialist access, peer-to-peer collaboration, care coordination, and case management.

VidyoConnect Healthcare Edition is a real-time video solution that delivers quick-start telehealth applications. VidyoConnect can be easily integrated with the provider's EHR solution and workflows, browser- and mobile-based patient portals, and existing scheduling tools.

VidyoConnect offers a unified user experience across mobile, desktop, and web platforms. The ability to connect from anywhere can enrich the patient-provider experience with the addition of multi-participant capabilities, remotely operated pan-tilt-zoom cameras, medical exam cameras, and digital stethoscopes. VidyoConnect delivers the consistency, ease of use, and rich features that drive clinical adoption across the care continuum.

For health systems with in-house development shops that create custom applications, vidyo.io provides a complete toolkit for developers, with a robust interoperability layer allowing maximum flexibility and deep integration into custom workflows, facilitating greater product adoption.



“Virtual care is here to stay. It’s not a fad. It is becoming much more commonplace and people will expect it from their physicians.”

-Lauren Faison  
Tallahassee Memorial Healthcare

## Anticipated Results

Whether opting for the turnkey approach of VidyoConnect or the deeply embedded experience that vidyo.io can offer, health systems have the opportunity to transform their care delivery model into one that dramatically improves clinical efficiency, outcomes, and satisfaction while keeping costs under control. Here are some of the results you can expect from a strong virtual care program in the ambulatory setting::

- Increased access to specialists
- Improved chronic disease case management and care coordination
- Reduced emergency department use and preventable readmissions
- Improved patient satisfaction

## Feature Overview



### Clinical Program Strategy and Design

Access to our clinical program managers and adoption services teams to maximize the return on your investment



### HIPAA Support

BAA support, 128-bit encryption, no PHI storage



### Clinical Peripherals

Built-in support for stethoscopes, otoscopes, and other clinical devices



### Whiteboard

Collaboration with peers or patients



### Far-End Camera Control/PTZ

Ability to control remote cameras from any platform



### Cloud-Delivered Video

Network adaptation technologies for dynamically optimized video available anywhere, anytime



### Call Recording

Optional call recording for consult review or patient education training



### Interoperability

Built-in integrations with top EHRs (Epic, Cerner, Allscripts) and other clinical tools



### High-Quality Audio/Video

High-quality audio and video to replicate the in-person experience



### Multichannel Design

Consistent experience over all channels – web, mobile, desktop



### Click-to-Connect

Designed with clinicians and patients in mind – one click to join a conference



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