

Vidyo Virtual Care Platform Solution Brief

Value

- **Optimize existing health IT:** augment video visits with structured workflows that can stand alone or be fully integrated with your EHR
- **Faster time to Market:** Get started right away with minimal implementation time and all the functionality you need
- **Grow as You Go:** designed to flexibly scale as you grow with the option to enhance workflow configurability and complexity

Overview

For health systems looking to increase efficiency and scalability of their direct to patient telehealth programs, the VidyoHealth Direct to Patient offering capitalizes on Vidyo's best of breed video communications platform fully embedded into workflows that make virtual care easy and efficient for patients and providers.

Features

Turnkey virtual visit capability that's ready for deployment:

Consent Management	Improve compliance with automated informed consent capture and management
Scheduling	Streamline management of patient and provider appointments across multiple clinics with turnkey scheduling
Embedded Multi-party Videoconferencing	add language interpreters, family care givers or additional care team members to any consult
Documentation	capture patient provided information pre-visit and clinical forms that provide the option for providers to document directly in the EHR or in the telehealth encounter
Patient Provided Images	patients can attach photos to the telehealth encounter for provider secure access and review
Technology Self Test	enables patients and providers to ensure their equipment is working and ready for a successful virtual visit with access to helpdesk support if it is not

Virtual Waiting Room	enables patients to check in for their virtual visit and consume content while they wait privately for their visit to begin
Secure Messaging	Increase patient and provider engagement with easy to use secure messaging that includes the ability to share images and documents
Notifications and Alerting	automated email and SMS notifications and alerts reduce no-shows and keep patients and providers engaged and on-time.
Basic Reporting	Improve program oversight with telehealth business intelligence

Optional Features

EHR Integration	workflow and bi-directional data exchange tailored to your electronic health records system environment using standards based signaling, APIs or EHR vendor proprietary APIs
On-demand Language Interpretation	compliance and clear provider to patient communication, in just 3 clicks and within 5 min or less
Advanced Analytics and Reporting	real-time dashboards and user configurable reports for both clinical and operational key performance indicators